

Attachment A: Owner Letter

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2011 and 2012 Suzuki Equator vehicles. According to our records, you own one of the vehicles affected by this recall. The recall designator code is NT.

On some affected vehicles, the bolt that connects the engine oil cooler and the engine oil filter to the engine may have been manufactured to below specification strength. On vehicles equipped with the affected bolt, the bolt may break at the oil filter attachment point and it can cause an oil leak. If there is an engine oil leak, the engine oil warning lamp will illuminate and the engine may produce abnormal sounds. If the driver ignores this condition and the vehicle continues to be driven, the engine could seize, increasing the risk of a crash.

To correct this condition, your Suzuki dealer will replace the engine oil cooler connector bolt on your vehicle with an improved part. The connector bolt seal and oil filter will also be replaced and the engine oil will be adjusted to the correct level. This service will be performed at no cost to you for parts, fluids and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions and parts are available for all affected vehicles and the recall can be completed in about one hour if you have an appointment. It is important to schedule an appointment because your dealer must order the parts. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage-paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki Equator vehicle.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION