

IMPORTANT VEHICLE INFORMATION

Dear Suzuki Owner:

Suzuki Motor of America, Inc. (SMAI) has decided to conduct a voluntary Customer Satisfaction Campaign on certain 2004 and 2005 Suzuki Forenza and Reno vehicles.

Affected vehicles may have a timing belt misaligned to the rear water pump flange on the water pump pulley. This condition could eventually cause the water pump pulley flange to break resulting in engine damage.

To correct the problem, your Suzuki service provider will inspect and measure the water pump pulley. If the measurement is not within specification, the water pump and any other required parts will be replaced. The customer satisfaction campaign repair will be done at no cost to you for labor or parts. Instructions for this campaign have already been sent to Suzuki service providers.

Please contact your Suzuki service provider to schedule an appointment for this repair. To locate your nearest Suzuki service provider, please visit our website at <http://www.suzukiauto.com>. The online service provider locator includes driving instructions and maps. The repair can often be completed in less than one and one half hours if you have an appointment. Additional time may be required to schedule and process your vehicle. Your Suzuki service provider will be happy to advise you.

If your Suzuki service provider does not make the correction without charge and within a reasonable period of time, please contact us at the SMAI Customer Relations Department at (800) 934-0934.

We will try to minimize your inconvenience in getting this repair performed. Continued satisfaction with your Forenza or Reno is important to all of us at Suzuki.

Sincerely,

Suzuki Motor of America, Inc.



Chuck Halper
Vice President, Service & Quality